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HONG KONG PUBLIC OPINION RESEARCH INSTITUTE

香 港 民 意 研 究 所

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**Latest Tracking Poll Results**

**January 25, 2024**

# Presentation Flow

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- Latest Development of HKPORI's Tracking Surveys
- Appraisal of Society's Current Conditions
- Trust and Confidence Indicators
  - People's trust in the HKSAR Government
  - People's confidence in the future of Hong Kong
- Popularities of CE and SAR Government
  - "POP Panel" online survey latest results
- Open-ended Responses Analysis

# Contact Information (1) – Random Telephone Survey and Online Survey by SMS Invitation

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- Date of survey: 2-12/1/2024
- Target population: Cantonese-speaking Hong Kong residents aged 18 or above
- Survey method and sample size: 1,029 successful cases, including --
  - (1) 340 cases from random landline telephone survey
  - (2) 329 cases from random mobile telephone survey
  - (3) 360 cases from online survey via random SMS invitation
- Effective response rate: 50.4% (for telephone survey)
- Sampling error: Sampling error of percentages not more than +/-5%, that of net values not more than +/-11% and that of ratings not more than +/-0.2 at 95% conf. level (for telephone survey)
- Weighting method: Rim-weighted according to figures provided by the Census and Statistics Department. The gender-age distribution of the Hong Kong population came from “Mid-year population for 2022”, while the educational attainment (highest level attended) distribution and economic activity status distribution came from “Women and Men in Hong Kong - Key Statistics (2022 Edition)”.

## Contact Information (2) – “POP Panel” Online Survey

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- Date of survey: 5-12/1/2024
- Target population: POP Panel members  
(Including “Hong Kong People Representative Panel” and “Hong Kong People Volunteer Panel”)
- Survey method: Online survey
- Sample size: 742  
(Including 723 respondents aged 18 or above and 19 respondents aged 12-17 or unknown age)
- Success rate: 4.7%
- Sampling error: Sampling error of percentages not more than 3.6% at 95% conf. level
- Weighting method: Rim-weighted according to 1) gender-age distribution, educational attainment (highest level attended) distribution and economic activity status distribution of Hong Kong population from Census and Statistics Department; 2) appraisal of political condition and political inclination distribution from regular tracking telephone surveys.

# Points to Note

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- Results in telephone survey part (excluding samples from SMS online survey) will be focused in today's release. Although the sample size was reduced by one-third, the research and analysis method are consistent with previous studies and thus the results are good for direct comparison.
- In addition, to increase the comparability with the telephone survey, analysis of the panel online survey will only focus on the sample from respondents aged 18 or above, while the results from respondents aged 12 to 17 will be released in due course.

# Survey Result – Appraisal of Society’s Current Conditions

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## • Net satisfaction rates of society’s conditions

	3-25/10/2023	2-12/1/2024 (Telephone survey)#	Change	Record	“POP Panel” Online survey^
Political condition	-6%	-6%	----	Record <b>low</b> since Jul 2023	<b>-6%</b>
Livelihood condition	-17%	<b>-14%</b>	<b>▲4%</b>	Record <b>high</b> since Jul 2023	<b>-19%</b>
Economic condition	-31%	<b>-36%</b>	<b>▼5%</b>	Record <b>low</b> since Nov 2022	<b>-41%</b>

- The telephone survey results show that people’s latest net satisfaction rates with the political, livelihood and economic conditions are negative 6, negative 14 and negative 36 percentage points respectively. Compared to three months ago, the net satisfaction rate of political condition has remained unchanged, while that of economic and livelihood conditions have slightly **dropped** and **increased** respectively, but all these changes are still within the margins of error.
- As for the “POP Panel” online survey, people’s latest net satisfaction rates with the political, livelihood and economic conditions have registered negative 6, negative 19 and negative 41 percentage points respectively.

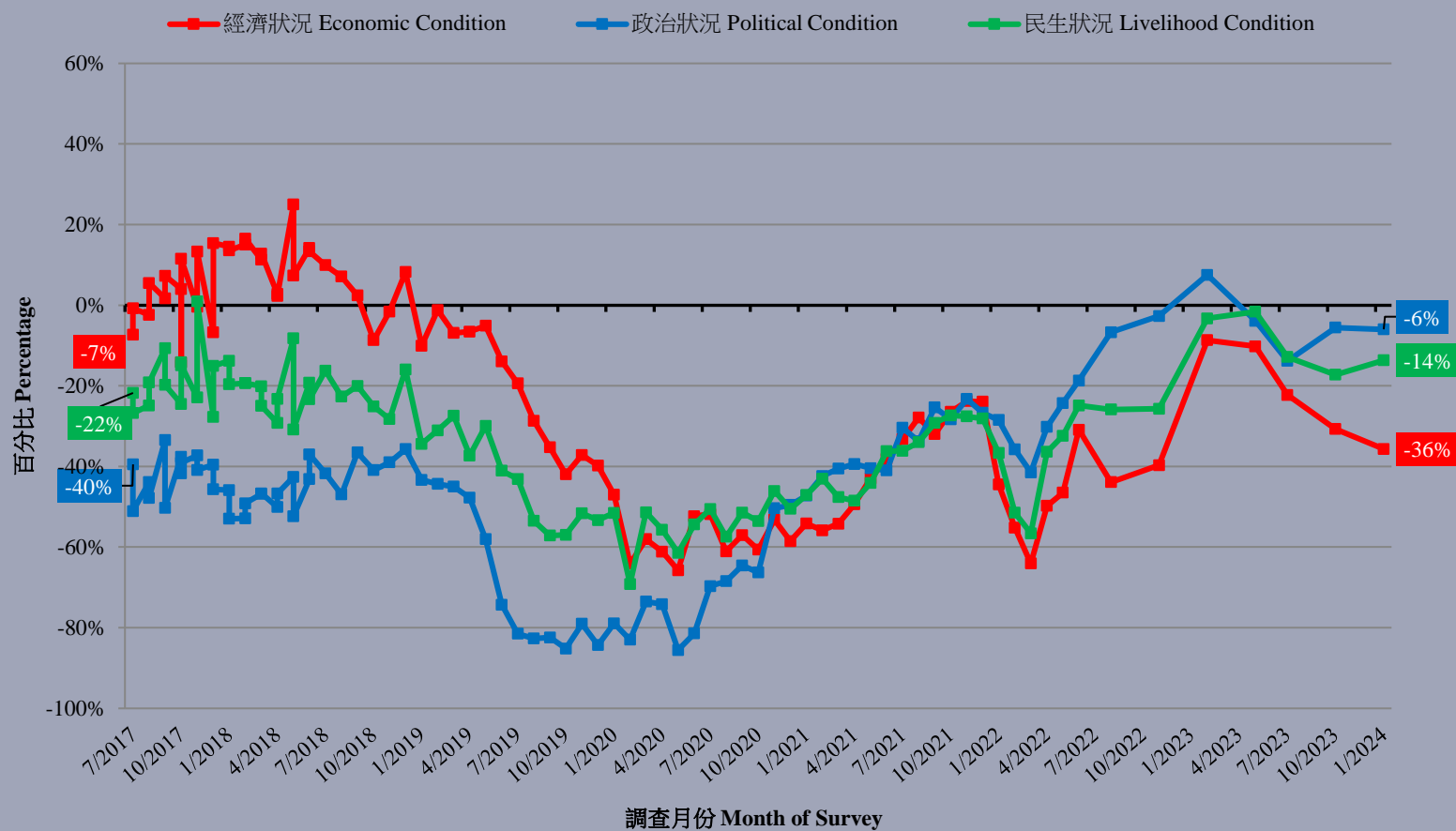
# The samples of SMS online survey were not included.

^ Only includes the samples from respondents aged 18 or above.

# Survey Result – Appraisal of Society’s Current Conditions

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市民對社會狀況的評價滿意率淨值 (按次計算)  
Net satisfaction rates of people’s appraisals of society’s conditions (Per Poll)  
(7/2017 – 1/2024)



# Survey Result – Trust and Confidence Indicators

## ● People’s trust in the HKSAR Government

	1-15/11/2023	2-12/1/2024 (Telephone survey)#	Change	Record	“POP Panel” Online survey^
Trust	54%	52%	▼2%	Record <b>low</b> since Aug 2023	46%
Distrust	33%	35%	▲2%	Record <b>high</b> since Aug 2023	38%
Net trust	21%	17%	▼4%	Record <b>low</b> since Aug 2023	9%
Mean value	3.2	3.1	▼0.1	----	2.9

- The **telephone survey results** show that 52% of the respondents expressed trust in the SAR Government, while 35% distrust it. The net trust value is positive 17 percentage points, representing a 4-percentage-point **decrease** from two months ago, yet the change is within the margins of error. Meanwhile, the mean score is 3.1, meaning close to “half-half” in general, showing a mild **decrease** compared to two months ago.
- As for the **“POP Panel” online survey**, 46% of the respondents expressed trust in the SAR Government, while 38% distrust it, giving a net trust value at positive 9 percentage points. The mean score is 2.9, meaning close to “half-half” also in general.

# The samples of SMS online survey were not included.

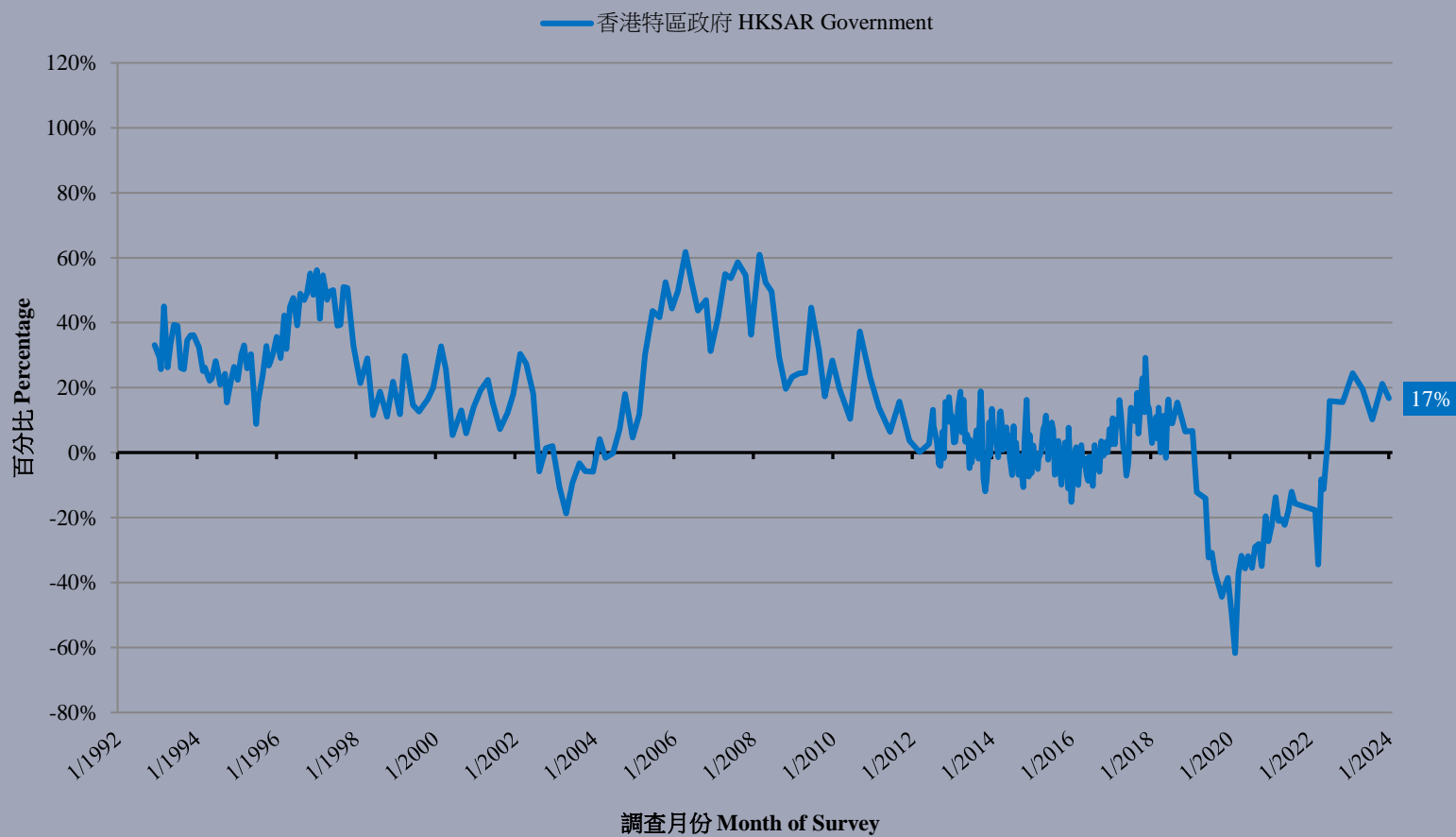
^ Only includes the samples from respondents aged 18 or above.



# Survey Result – Trust and Confidence Indicators

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市民對特區政府的信任淨值 (按次計算)  
People's net trust in the HKSAR Governments (Per Poll)  
(12/1992 – 1/2024)



# Survey Result – Trust and Confidence Indicators

- **People’s confidence in the future of Hong Kong**

	1-15/11/2023	2-12/1/2024 (Telephone survey)#	Change	Record	“POP Panel” Online survey^
Confidence	54%	52%	▼2%	Record <b>low</b> since Aug 2023	50%
No-confidence	42%	45%	▲3%	Record <b>high</b> since Aug 2023	39%
Net confidence	12%	7%	▼5%	Record <b>low</b> since Aug 2023	11%

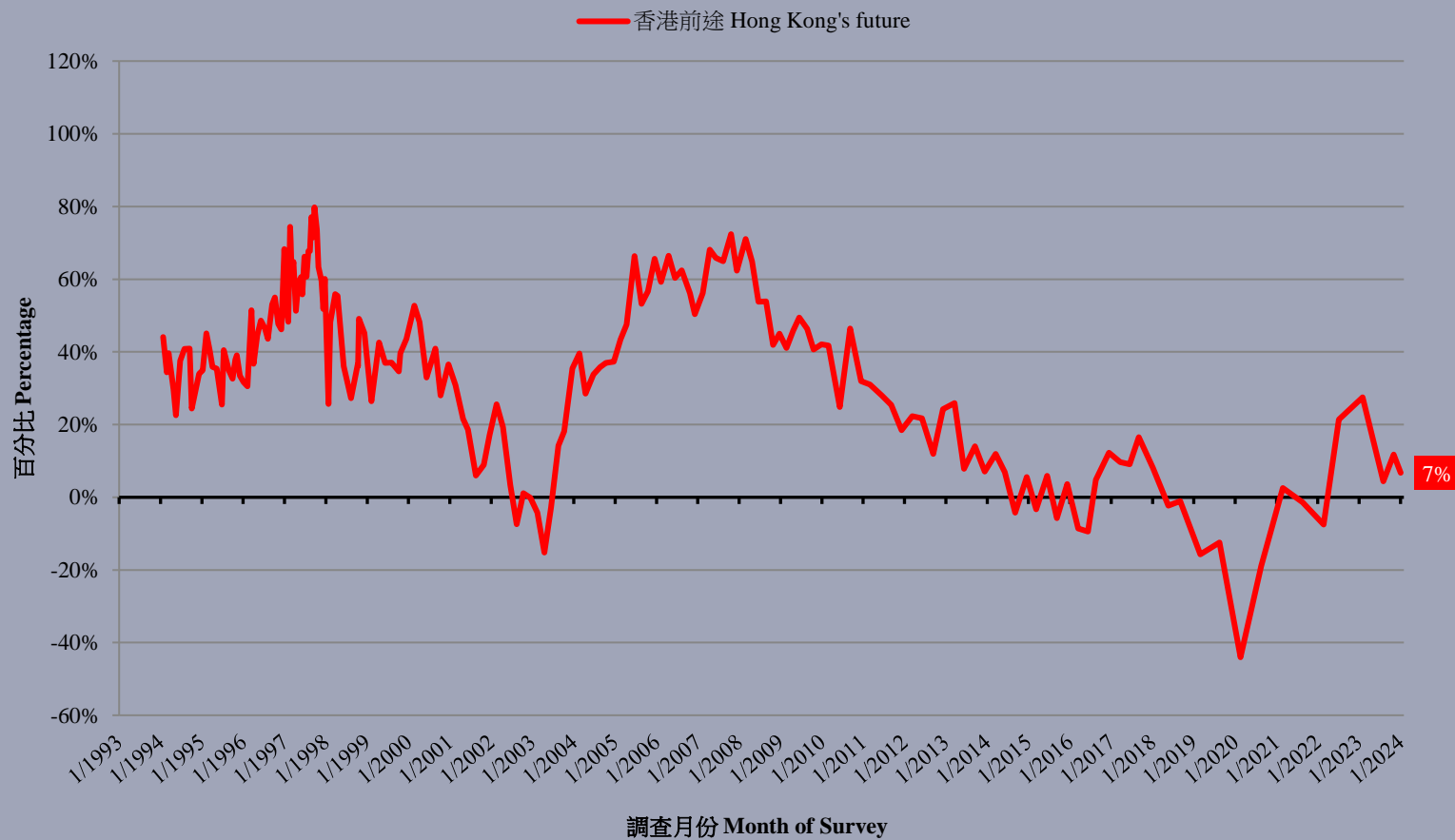
- The **telephone survey results** show that 52% expressed confidence in the future of Hong Kong, while 45% had no confidence. Net confidence stands at positive 7 percentage points, which shows a **decrease** of 5 percentage points compared to two months ago but still within the margins of error.
- As for the **“POP Panel” online survey**, 50% expressed confidence in the future of Hong Kong, while 39% had no confidence, giving a net confidence at positive 11 percentage points.

# The samples of SMS online survey were not included.  
 ^ Only includes the samples from respondents aged 18 or above.

# Survey Result – Trust and Confidence Indicators

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市民對香港前途的信心淨值 (按次計算)  
People's net confidence in the future and in "one country, two systems" (Per Poll)  
(6/1993 – 1/2024)



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# Survey Result – Popularity of CE

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## • Popularity of CE

○ Results of the telephone survey have been released on January 16

CE John Lee	1-16/12/2023	2-12/1/2024 (Telephone survey)#	Change	Record	“POP Panel” Online survey^
Rating	53.0	52.1	▼0.9	Record <b>low</b> since Aug 2023	<b>49.1</b>
Approval rate	60%	54%	▼6%*	Record <b>low</b> since Oct 2023	<b>44%</b>
Disapproval rate	26%	33%	▲7%*	Record <b>high</b> since Jun 2023	<b>34%</b>
Net approval rate	34%	21%	▼13%*	Record <b>low</b> since Jun 2023	<b>10%</b>

○ Results of the “POP Panel” online survey show that the latest popularity rating of CE John Lee stands at 49.1 marks. The latest approval rate of CE is 44%, disapproval rate 34%, giving a net popularity of positive 10 percentage points.

\* Significant change

# The samples of SMS online survey were not included.

^ Only includes the samples from respondents aged 18 or above.

# Survey Result – Popularity of SAR Government

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## ● Popularity of SAR Government

○ Results of telephone survey have been released on January 16

	1-7/12/2023	2-12/1/2024 (Telephone survey)#	Change	Record	“POP Panel” Online survey^
Satisfaction rate	48%	40%	▼8%*	Record <b>low</b> since Jul 2023	<b>32%</b>
Dissatisfaction rate	33%	42%	▲10%*	Record <b>high</b> since Nov 2023	<b>40%</b>
Net satisfaction rate	16%	-3%	▼18%*	Record <b>low</b> since Jul 2022	<b>-8%</b>
Mean value	3.1	2.8	▼0.3*	----	<b>2.7</b>

○ Results of the “POP Panel” online survey show that the latest satisfaction rate of the SAR Government is 32%, whereas dissatisfaction rate stands at 40%, thus the net satisfaction is negative 8 percentage points. The mean score is 2.7, meaning in between “quite dissatisfied” and “half-half” in general.

\* Significant change

# The samples of SMS online survey were not included.

^ Only includes the samples from respondents aged 18 or above.

# “POP Panel” Online Survey – Open-ended Questions

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- **4 open-ended questions added for the 1<sup>st</sup> time:**
  - Can you briefly explain why you tend to support / not to support CE John Lee?
  - Can you briefly explain why you tend to satisfy / dissatisfy with the performance of the SAR Government?
  - Can you briefly explain why you tend to trust / distrust in the SAR Government?
  - Can you briefly explain why you are confident / unconfident in the future of Hong Kong?
- **Steps for processing the responses:**
  - Use PyCantonese for word segmentation;
  - Remove unmeaningful words, words that appear only once, punctuations and 1-letter words;
  - Select 50 words or more that appeared the most in raw samples;
  - Generate a word cloud with selected words using “HTML5 Word Cloud”.

# “POP Panel” Online Survey – Open-ended Questions: Positive Responses

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- Tend to support CE John Lee
- Tend to satisfy with the performance of SAR Government
- Tend to have trust in the SAR Government
- Tend to have confidence in the future of Hong Kong





# “POP Panel” Online Survey – Open-ended Questions: Negative Responses

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- Tend to not support CE John Lee
- Tend to dissatisfy with the performance of SAR Government
- Tend to distrust the SAR Government
- Tend to have no confidence in the future of Hong Kong

